

RAMI BEN TAIEB

QA Software Tester | ISTQB Certified (CTFL + CT-genAI)

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PROFESSIONAL SUMMARY

ISTQB-certified QA Engineer (Foundation Level + Generative AI) with hands-on expertise across the full testing lifecycle — from requirements analysis and test design through execution, defect reporting, and release sign-off. Proven track record of reducing defects, improving system stability, and driving measurable quality gains. Experienced in Agile environments, automation fundamentals, and AI-augmented testing workflows. Combines technical depth with strong communication skills to collaborate effectively with development and product teams.

EXPERIENCE

ISTQB Instructor & QA Tester | GOMYCODE

Tunis, Tunisia | Oct 2023 – Present

- Trained 100+ students in ISTQB Foundation Level concepts.
- Delivering coaching on test execution, defect reporting, and QA best practices — contributing to a 98% student satisfaction rate and a 90% certification exam pass rate.
- Conducted periodic QA testing on the LMS platform alongside instructional duties, tied to new course releases and platform updates — identifying 15 usability issues and 10 functional defects across enrollment, video playback, quiz, and progress-tracking modules, contributing to a 25% improvement in user satisfaction scores.

Freelance QA Tester | Test.io (Remote)

Nov 2024 – Jan 2026

- Executed functional, usability, and exploratory testing for web and mobile applications.
- Detected and reported 20+ critical defects; improved system stability by 30% with an 85% bug-report acceptance rate.

Data Quality Analyst | SETA.tn

Tunis, Tunisia | Nov 2019 – Sep 2026

- Reviews credit applications submitted to Monte dei Paschi di Siena (MPS), an Italian banking group. Checks applicant ID documents, tax identification number validity, and payment slip against eligibility criteria; handles 200+ client files a day on this account, keeping document verification and data entry accuracy above 95%.
- Assesses consumer applications for installment-based phone financing on behalf of WindTre and Vodafone, two Italian telecom operators, verifying identity, income documentation, and repayment eligibility before approval; handles 50–100 files a day across both accounts.

CERTIFICATIONS

• ISTQB® Certified Tester Foundation Level (CTFL)	2023
• ISTQB® CT – Testing with Generative AI (CT-GenAI)	2026
• Test Automation for Beginners (Selenium · Cypress · Playwright) Udemy	2024
• The Complete 2021 Web Development Bootcamp Udemy	2021
• Scrum Fundamentals Certified (SFC) SCRUMstudy	2023
• Agile with Atlassian Jira Coursera	2023

EDUCATION

• Master of Applied English in Communication & Business	2019
Faculty of Letters, Arts & Humanities. Manouba, Tunisia	
• Bachelor of Business English	2014
Faculty of Letters, Arts & Humanities. Manouba, Tunisia	

SKILLS

Technical Skills:

- Manual Testing: *Test Case Design* | *Test Execution* | *Defect Reporting*
- Defect Tracking & Test Management Tools: *Jira* | *Xray* | *Testlink* | *Squash TM* | *Mantis BT*
- Automation & API Testing: *Selenium WebDriver* | *TestNG* | *Junit* | *Cucumber* | *POM* | *Postman*
- Testing Methodologies: *Waterfall* | *Agile*
- Programming/scripting: *HTML* | *CSS* | *JAVASCRIPT* | *SQL* | *JAVA*
- Build & Version Control: *Maven* | *Git*

Soft Skills:

- Strong analytical and problem-solving skills
- Attention to detail and accuracy in testing
- Effective communication and collaboration with cross-functional teams
- Ability to prioritize tasks and meet deadlines in fast-paced environments

LANGUAGES

Arabic (Native) | English (Advanced) | French (Intermediate)

REFERENCES

Available upon request