RAMI BEN TAIEB

QA Engineer | ISTQB Certified (CTFL + CT-genAI)

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PROFESSIONAL SUMMARY

QA Engineer with three years in software testing, certified in ISTQB Foundation Level and Generative AI. Tests web and mobile applications manually (20+ critical defects reported on test.io, 85% of bug reports accepted) and automates UI tests with Java, Selenium, Cucumber and Gauge, run through GitHub Actions and GitLab CI. Built a Groq-based tool that classifies why an automated test failed.

SKILLS

Technical Skills:

- **Manual Testing:** *Test Case Design* | *Test Execution* | *Defect Reporting* | *Requirement Analysis* | *Functional Testing* | *Usability Testing* | *Exploratory Testing* | *Regression Testing*
- **Defect Tracking & Test Management Tools:** *Jira* | *Xray* | *Testlink* | *Squash TM* | *Mantis BT*
- **Automation & API Testing:** *Selenium WebDriver 4* | *Playwright (JavaScript)* | *TestNG* | *Junit 5* | *Cucumber 7(Gherkin)* | *Gauge* | *Page Object Model (POM)* | *Postman*
- ***CI/CD and Version Control :*** *GitHub Actions* | *GitLab CI* | *YAML pipelines* | *Maven* | *Git* | *GitHub*
- **Programming/scripting:** *JAVA* | *JAVASCRIPT* | *HTML* | *CSS* | *SQL*
- **Testing Methodologies:** *Waterfall* | *Agile*

Soft Skills:

- Strong analytical and problem-solving skills
- Attention to detail and accuracy in testing
- Effective communication and collaboration with cross-functional teams
- Ability to prioritize tasks and meet deadlines in fast-paced environments

EXPERIENCE

ISTQB Instructor & QA Tester | GOMYCODE *Tunis, Tunisia | Oct 2023 – Present*

- Trained 100+ students in ISTQB Foundation Level concepts.
- Delivering coaching on test execution, defect reporting, and QA best practices, contributing to a 98% student satisfaction rate and a 90% certification exam pass rate.
- Conducted periodic QA testing on the LMS platform alongside instructional duties, tied to new course releases and platform updates, identifying 15 usability issues and 10 functional defects across enrollment, video playback, quiz, and progress-tracking modules, contributing to a 25% improvement in user satisfaction scores.

Freelance QA Tester | Test.io (Remote) *Tunis, Tunisia | Nov 2024 – Jan 2026*

- Executed functional, usability, and exploratory testing for web and mobile applications through the Test.io crowd testing platform.
- Detected and reported 20+ critical defects with an 85% bug-report acceptance rate.

Data Quality Analyst | SETA.tn *Tunis, Tunisia | Nov 2019 – Sep 2026*

- Verified credit applications submitted to Monte dei Paschi di Siena (MPS), an Italian banking group. Checks applicant ID documents, tax identification number validity, and payment slip against eligibility criteria; handles 200+ client files a day on this account, keeping document verification and data entry accuracy above 95%.
- Assessed consumer applications for installment-based phone financing on behalf of WindTre and Vodafone, two Italian telecom operators, verifying identity, income documentation, and repayment eligibility before approval; at 50–100 files a day across both operators.

PROJECTS

Intelligent Web Test Automation Framework | github.com/ramibentaieb-qa/IntelligentWebTestAutomationFramework

- Built a Java, Selenium 4 and Cucumber 7 framework with the Page Object Model for the OrangeHRM demo site, run headless in GitHub Actions with Cucumber HTML reports, added a failure analyzer that sends the screenshots, page HTML and assertion message to the Groq API and gets back a cause (locator, assertion, timing, environment or unknown) and a suggested fix.

E-commerce Test Suite | github.com/ramibentaieb-qa/Ecommere_Test_Suite

- Automated end-to-end flows on automationexercise.com with Java, Selenium4 and TestNG: signup, login, account deletion, cart quantities and prices, and checkout through order confirmation. Used Page Object, shared wait and JavaScript utilities, JSON test data read with Gson, and negative login and signup suites.

Gauge Selenium Automation Project | github.com/ramibentaieb-qa/gauge-automation-project

- Built a Gauge and Selenium 4 suite in Java 17 with Page Objects, covering OrangeHRM, failed login and logout, with the base URL passed in as a Maven parameter. The suite runs in two pipelines, GitLab CI on a local Windows runner and GitHub Actions on Ubuntu, and both keep the HTML report and failure screenshots as artifacts for 30 days.

CERTIFICATIONS

- ISTQB® Certified Tester Foundation Level (CTFL) | ISTQB® 2023
- ISTQB® CT-Testing with Generative AI (CT-GenAI) | ISTQB® 2026
- Test Automation for Beginners (Selenium · Cypress · Playwright) | Udemy 2024
- The Complete 2021 Web Development Bootcamp | Udemy 2021
- Scrum Fundamentals Certified (SFC) | SCRUMstudy 2023
- Agile with Atlassian Jira | Coursera 2023

EDUCATION

Master of Applied English in Communication & Business 2019

Faculty of Letters, Arts & Humanities. Manouba, Tunisia

Bachelor of Business English 2014

Faculty of Letters, Arts & Humanities. Manouba, Tunisia

LANGUAGES

Arabic (Native) | English (Advanced) | French (Intermediate)